

The Local Government Act 1972

Parish of HELLESDON

Minutes of the ANNUAL PARISH MEETING held at Diamond Jubilee Lodge, Woodview Road, Hellesdon on Wednesday 8th May 2024, at 7.00 p.m.

The meeting was chaired by Parish Council Vice Chairman, Cllr Lacey Douglass.
The voting strength of electorate in attendance was 8.

1) Welcome by Chairman of Hellesdon Parish Council

The Chairman welcomed all those in attendance including representatives from the Broadland Family Hub and Norfolk Police.

2) Minutes of the Annual Parish Meeting held on 26th April 2023

Draft minutes of the previous meeting were circulated. The minutes were agreed as a true and accurate record.

3) Matters Arising from the Minutes

A comment was made about the £10 development fee charged at Norwich Airport for each adult passenger departing from the airport, and how it was felt that more should be done with income from this charge. It was noted that there was leaflet available in the Parish Council reception which explained how Norwich Airport spent this income.

4) Report from Broadland Family Hub – Successes and Achievements since being Located in Hellesdon

Presentation by Philip Beck and Nikki Lane

Thanks were given to the Parish Council for working with them to create the Broadland Family Hub. The site where the Hub is located has good footfall because of the community centre, library and recreation ground being in close proximity. The Family Hub network supports parents and carers of children and young people from conception up to the age of 19-years-old (25 for young people with special educational needs and/or disabilities). They work with a wider group of partners including Action for Children, the voluntary sector, health partnerships and schools to support families.

Amongst other subjects, the Family Hubs cover:

- Children's health, development and wellbeing
- Home and family life
- Parents' and carers' health and wellbeing
- Parenting support
- Groups and activities
- Home learning
- Adult and family learning
- Infant feeding support
- Perinatal mental health
- Debt and welfare advice

- Early education financial support
- Reducing parent conflict

The most frequent subject is children's health, development and wellbeing because behaviour falls into this subject.

Family Hubs are increasingly accessible. Walk-ins to the Hub in Hellesdon are increasing with initiatives such as free 'Tots to Teens' books. Referrals to the Hub come from other agencies, and families are able to self refer for support via the Family Hub website.

Between May 2023 and May 2024, 643 children and young people's families received Early Help support in Broadland. 14% of these had Hellesdon post codes.

The most frequently raised topics within requests for support were:

- Behaviour
- Special educational needs and disabilities
- Parental separation
- Finances
- Mental health support
- Anxiety (including school avoidance)
- Identifying family networks for support

Engagement with families is increasing. Engagement events have been held at all Hellesdon schools and Hellesdon High School has been very receptive. Other groups such as parent/carer groups and church groups have also been attended.

Word of mouth is a very effective means of promoting the Family Hub, and they now have a Facebook page, which is 'Broadland Family and Community Connections'. All in the meeting were encouraged to share posts from this page.

The Family Hubs are also working directly with employers to support work/life/parental balance for parents and carers. They are also working with the DWP to assist families, such as referring to job coaches.

Parent / carer champions are also being developed. There are currently 36 in Norfolk. More are being recruited and encouragement is being given to increase the number of dads and male role models for this project.

As a result of questions taken from the floor, it was established that:

- The Hubs are in contact with doctors surgeries via the Community Connectors, but extra help with posters in surgeries is welcome.
- There are now Family Hubs in each District in Norfolk
- There are occasional walk-ins to the Hellesdon Hub from out of catchment, but the majority of people attending the Hellesdon Hub are located in Broadland. Most of those in need are from the Broadland area north of Norwich (eg: Hellesdon and Sprowston).
- Evidence of malnutrition is not strong at present, although this may change. Cost of living payments have been made to those receiving free school meals, to assist with the provision of meals out of term time.
- The number of children receiving free school meals is lower in Broadland than other areas of Norfolk, such as Norwich and Great Yarmouth.
- There have been five referrals to foodbanks from Hellesdon families.

- Hellesdon has one of the highest number of unpaid carers in Norfolk.
- Hellesdon has no greater percentage of home learners than the rest of Norfolk. The Family Hub works with supporting home learners and also school refusers.
- There is evidence that early years intervention helps children. It may not narrow the gap but it will help prevent the gap from increasing.
- The Family Hubs are also giving training, support and finance to community groups which support local families. Grants have been given to over 200 groups in Norfolk, particularly for set up costs.

The Chairman thanked the Family Hub for their attendance.

5) Report from Norfolk Constabulary and Opportunity for Q&A Report by P.C Matt Hill

Statistics were provided on the year on year number of antisocial behaviour instances. There has been a slight reduction in instances this year. Neighbour disputes are classed as antisocial behaviour and these can often distort figures.

A map was provided with incidents of road traffic collisions over the past four quarters, broken down into whether there were injuries in the accident or not. Road traffic collisions were more prevalent in the summer months.

Details of engagements were also provided. Regular patrols were performed in Hellesdon, along with engagements with local schools and community groups. Liaisons with dementia groups are particularly important as details can be collected from those with dementia, such as places they visit, which can be used as part of the Herbert Protocol in the case of a missing person. They have also made referrals to the Family Hub so families can receive a greater level of support. They have also provided crime prevention advice to the allotment holders. There is also a safer schools police officer at the high school. The police also work closely with Hellesdon Hospital.

Asda does receive a high level of patrols, which can be 3 to 4 per day over the Christmas period. City View Road also receives a high level of patrols, with 18-20 traffic notices given out for parking violations on the junction of City View Road and Coronation Road.

When resource is available, they are also able to monitor the traffic on Mountfield Avenue to ensure the access only regulation is being abided by. They have also had a covert camera on Mountfield Avenue to understand the speeds vehicles are doing on this road. A request was made to have this covert camera on Reepham Road, to check speeding going out of the parish.

The benefits of locking the parks were discussed, with the increase in antisocial behaviour on Cottinghams Park, particularly during the summer months, as this park is not locked.

P.C. Hill was shown video footage of a speeding vehicle along Hercules Road, which failed to stop after crashing into a fence. P.C Hill explained what the police would normally do after such an incident.

The Safer Neighbourhood Team has sent the Clerk details of setting up a Neighbourhood Watch scheme. A request was made for similar information on community speedwatch schemes, as it is likely there would be enough volunteers in Hellesdon to support this scheme.

The Chairman thanked P.C Hill for his time

6) Annual Report of the Parish Council by the Chairman of Hellesdon Parish Council

The Chairman’s report had been distributed to all those in attendance, and would be posted online subsequent to the meeting.

7) Invitation to the Public to Raise any Matters for Consideration

No matters raised.

8) Close

The Chairman thanked all those who had attended the meeting.

The meeting closed at 8.55pm

Approved.....

Date.....

Annual Parish Meeting – 8th May 2024

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