

The Council Office, Diamond Jubilee Lodge, Wood View Road, Hellesdon, Norwich, NR6 5QB Tel: 01603 301751 www.hellesdon-pc.gov.uk email: contact@hellesdon-pc.gov.uk

Deputy Clerk Person Specification

Factor	Essential	Desirable
Education and Qualifications Skills and Knowledge	 Educated to A level or equivalent including relevant professional qualifications where appropriate. CiLCA Qualification, or willing to work towards within first year of appointment. Full Driving License. Excellent written and verbal communication skills General administration and presentation skills Proficient in the use of computer information systems Able to write clear concise reports and minutes Ability to build effective working relationships with members of the Council, staff and a range of stakeholders Fully competent in Microsoft Office applications. An understanding of income and expenditure. 	 Educated to degree level or equivalent. Recognised Business, Finance or Administrative Qualification. Recognised Local Government Qualification Good leadership skills Strong analytical skills Ability to collate and analyse information and distribute to a range of audiences in appropriate form. Practical experience of local government financial procedures. Knowledge of current employment and health and safety legislation Theoretical and/or practical knowledge of the statutory duties of a local council.
Experience	 Experience in financial systems Managing a range of activities to deadlines within pre agreed timescales within changing priorities. Development and maintenance of admin procedures. Experience of seeking best value for the organisation. Experience of working within budgets Experience of excellent customer service. Experience of working within a team. 	 Local government experience. Committee experience. Developing solutions to a range of practical and technical problems. Experience in monitoring procedures. Experience in VAT Experience in team supervision. Experience with communities and community groups. Experience of building management.

Personal Qualities	 Deals confidently with a wide range of contacts Handles problems confidently and positively Ability to establish good customer relationships Methodical and accurate approach Ability to prioritise and work to tight deadlines Ability to work on own initiative 	Strong interpersonal, negotiating and mediating skills.
	 Ability to work on own initiative and complete tasks without supervision Honesty, integrity and trustworthiness 	
Special Requirements	 Flexibility to attend meetings and events and to work at any council site as deemed necessary. Commitment to continuing professional development. Ability to travel locally. To abide by all the Council's policies, including the Councillor / Officer Protocol. 	