Annual Internal Audit Report 2023/24

Hellesdon Parish Council

www.hellesdon-pc.gov.uk

During the financial year ended 31 March 2024, this authority's internal auditor acting independently and on the basis of an assessment of risk, carried out a selective assessment of compliance with the relevant procedures and controls in operation and obtained appropriate evidence from the authority.

The internal audit for 2023/24 has been carried out in accordance with this authority's needs and planned coverage. On the basis of the findings in the areas examined, the internal audit conclusions are summarised in this table. Set out below are the objectives of internal control and alongside are the internal audit conclusions on whether, in all significant respects, the control objectives were being achieved throughout the financial year to a standard adequate to meet the needs of this authority.

Internal control objective	Yes	No*	Not covered**
A. Appropriate accounting records have been properly kept throughout the financial year.			
B. This authority complied with its financial regulations, payments were supported by invoices, all expenditure was approved and VAT was appropriately accounted for.	1		
C. This authority assessed the significant risks to achieving its objectives and reviewed the adequacy of arrangements to manage these.	V	N.	
D. The precept or rates requirement resulted from an adequate budgetary process; progress against the budget was regularly monitored; and reserves were appropriate.	1		
E. Expected income was fully received, based on correct prices, properly recorded and promptly banked; and VAT was appropriately accounted for.	1		
F. Petty cash payments were properly supported by receipts, all petty cash expenditure was approved and VAT appropriately accounted for.	1		
G. Salaries to employees and allowances to members were paid in accordance with this authority's approvals, and PAYE and NI requirements were properly applied.	V		
H. Asset and investments registers were complete and accurate and properly maintained.	V		B
Periodic bank account reconciliations were properly carried out during the year,	1	(- N/2	
J. Accounting statements prepared during the year were prepared on the correct accounting basis (receipts and payments or income and expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors were properly recorded.			
K. If the authority certified itself as exempt from a limited assurance review in 2022/23, it met the exemption criteria and correctly declared itself exempt. (If the authority had a limited assurance review of its 2022/23 AGAR tick "not covered")			/
L. The authority published the required information on a website/webpage up to date at the time of the internal audit in accordance with the relevant legislation.			N/A
M. In the year covered by this AGAR, the authority correctly provided for a period for the exercise of public rights as required by the Accounts and Audit Regulations (during the 2023-24 AGAR period, were public rights in relation to the 2022-23 AGAR evidenced by a notice on the website and/or authority approved minutes confirming the dates set).	~		
N. The authority has complied with the publication requirements for 2022/23 AGAR (see AGAR Page 1 Guidance Notes).	V		

O. (For local councils only) Trust funds (including charitable) - The council met its responsibilities as a trustee.

For any other risk areas identified by this authority adequate controls existed (list any other risk areas on separate sheets if needed).

Date(s) internal audit undertaken

Name of person who carried out the internal audit

11/12/2023 09/05/2024 GILES KERKHAM, LACKING GOWEN LL

Signature of person who carried out the internal audit

20/05/2024

*If the response is 'no' please state the implications and action being taken to address any weakness in control identified (add separate sheets if needed).

**Note: If the response is 'not covered' please state when the most recent internal audit work was done in this area and when it is next planned; or, if coverage is not required, the annual internal audit report must explain why not (add separate sheets if needed).

Section 1 – Annual Governance Statement 2023/24

We acknowledge as the members of:

Hellesdon Parish Council

our responsibility for ensuring that there is a sound system of internal control, including arrangements for the preparation of the Accounting Statements. We confirm, to the best of our knowledge and belief, with respect to the Accounting Statements for the year ended 31 March 2024, that:

	Agreed			
	Yes	No*	'Yes' means that this authority:	
We have put in place arrangements for effective financial management during the year, and for the preparation of the accounting statements.	1		prepared its accounting statements in accordance with the Accounts and Audit Regulations.	
We maintained an adequate system of internal control including measures designed to prevent and detect fraud and corruption and reviewed its effectiveness.	1		made proper arrangements and accepted responsibility for safeguarding the public money and resources in its charge.	
3. We took all reasonable steps to assure ourselves that there are no matters of actual or potential non-compliance with laws, regulations and Proper Practices that could have a significant financial effect on the ability of this authority to conduct its business or manage its finances.	V	d d	has only done what it has the legal power to do and has complied with Proper Practices in doing so.	
We provided proper opportunity during the year for the exercise of electors' rights in accordance with the requirements of the Accounts and Audit Regulations.	1	24.71	during the year gave all persons interested the opportunity to inspect and ask questions about this authority's accounts.	
5. We carried out an assessment of the risks facing this authority and took appropriate steps to manage those risks, including the introduction of internal controls and/or external insurance cover where required.	1		considered and documented the financial and other risks it faces and deaft with them properly.	
We maintained throughout the year an adequate and effective system of internal audit of the accounting records and control systems.	1		arranged for a competent person, independent of the financial controls and procedures, to give an objective view on whether internal controls meet the needs of this smaller authority.	
We took appropriate action on all matters raised in reports from internal and external audit.	1		responded to matters brought to its attention by internal and external audit.	
We considered whether any litigation, liabilities or commitments, events or transactions, occurring either during or after the year-end, have a financial impact on this authority and, where appropriate, have included them in the accounting statements.	1		disclosed everything it should have about its business activity during the year including events taking place after the year end if relevant.	
9. (For local councils only) Trust funds including charitable. In our capacity as the sole managing trustee we discharged our accountability responsibilities for the fund(s)/assets, including financial reporting and, if required, independent examination or audit.	Yes	No	N/A has met all of its responsibilities where, as a body corporate, it is a sole managing trustee of a local trust or trusts.	

*Please provide explanations to the external auditor on a separate sheet for each 'No' response and describe how the authority will address the weaknesses identified. These sheets must be published with the Annual Governance Statement.

This Annual Governance Statement was approved at a meeting of the authority on:	Signed by the Chair and Clerk of the meeting where approval was given:
11/06/2024	4 No And
and recorded as minute reference:	Chair WK Johns
6b	Clerk RO
	TCIER

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Section 2 - Accounting Statements 2023/24 for

Hellesdon Parish Council

	Year en	ding	Notes and guidance		
	31 March 2023 £	31 March 2024 £	Please round all figures to nearest £1. Do not leave any boxes blank and report £0 or Nil balances. All figures must agree to underlying financial records.		
Balances brought forward	983,785	696,109	Total balances and reserves at the beginning of the year as recorded in the financial records. Value must agree to Box 7 of previous year.		
2. (+) Precept or Rates and Levies	552,939	561,227	Total amount of precept (or for IDBs rates and levies) received or receivable in the year. Exclude any grants received.		
3. (+) Total other receipts	199,371	307,218	Total income or receipts as recorded in the cashbook less the precept or rates/levies received (line 2). Include any grants received.		
4. (-) Staff costs	293,527	366,312	Total expenditure or payments made to and on behalf of all employees. Include gross salaries and wages, employers NI contributions, employers pension contributions, gratuities and severance payments.		
5. (-) Loan interest/capital repayments	43,095	43,095	Total expenditure or payments of capital and interest made during the year on the authority's borrowings (if any).		
6. (-) All other payments	703,364	391,352	Total expenditure or payments as recorded in the cash- book less staff costs (line 4) and loan interest/capital repayments (line 5).		
7. (=) Balances carried forward	696,109	763,795	Total balances and reserves at the end of the year. Must equal (1+2+3) - (4+5+6).		
8. Total value of cash and short term investments	643,186	746,396	The sum of all current and deposit bank accounts, cash holdings and short term investments held as at 31 March – To agree with bank reconciliation.		
Total fixed assets plus long term investments and assets	4,698,581	4,722,556	The value of all the property the authority owns – it is made up of all its fixed assets and long term investments as at 31 March.		
10. Total borrowings	681,685	655,598	The outstanding capital balance as at 31 March of all loans from third parties (including PWLB).		

For Local Councils Only	Yes	No	N/A	
11a. Disclosure note re Trust funds (including charitable)		1		The Council, as a body corporate, acts as sole trustee and is responsible for managing Trust funds or assets.
11b. Disclosure note re Trust funds (including charitable)			1	The figures in the accounting statements above exclude any Trust transactions.

I certify that for the year ended 31 March 2024 the Accounting Statements in this Annual Governance and Accountability Return have been prepared on either a receipts and payments or income and expenditure basis following the guidance in Governance and Accountability for Smaller Authorities - a Practitioners' Guide to Proper Practices and present fairly the financial position of this authority.

Signed by Responsible Financial Officer before being presented to the authority for approval

Date

03/06/2024

I confirm that these Accounting Statements were approved by this authority on this date:

11/06/2024

as recorded in minute reference:

Signed by Chair of the meeting where the Accounting

Statements were approxed

Box 3 variation explanation

Community Infratructure Levy increased by £50,780 (further payments from developer re Phase 2, Royal Norwich Golf Club development). Grants increased by £24,486: refurbished community centre toilets £29,786; expansion of café capacity £2500; winter clothing & food for residents £1500; clean up & bloom £300; senior citizens club £250 & apiary/allotments £200. Total grants received £34,536 less py £10,050 = £24,486 increase. Cafe income increased by £23,541 reflecting increased capacity; increase in opening days & full year trading (py T/o £7,104, cy T/o £ 30,645). Contractor settled loss of income claim re delay in building work community centre resulting in insurance recovery £22,272. Bank interest increase £9,987 due to interest rise from 0.4% to 1.5%. Events income has increased by £2861 with council running more activities for residents: coach trips money £1,392 and disco £1452 with small increase on summer fayre income. Grass cutting contract with county council was renegotiated upwards from £14,469 py to £16,407 cy , increase £1,938. Football hire charges increased by £936, with hires both weekend days (py Suindays only). Parish Partnership increase £795 ref installation of 2 bus shelters in parish (grant py £3,200, cy £3,995). Outside court hire increase £323 reflecting rent full year National Tennis (py change from casual hire to rent Nat Tenn part year). Other income increase £1,131 from office activities (py £667, cy £1,798). The community centre opened all year (re-opened part year py) giving increased hire income £38,690. However, as part of the insurance recovery settlement above, credit notes were issued to contractor in respect of invoices issued py. The variance on this was a decrease of £67,714 (py invoices total £39,114, cy or notes total £28,600) which when deducted from hire income gives a net decrease of £29,024. Recharged legal fee income was a one off py, decrease £895 as was Refund for Street lighting at allotments, decrease £900. Water recharges for the allotments less than py due to wetter summer & admin fee scrapped py giving decrease for these allotment items £702. Increase in allotment rent and apiary sales £318 results in net decrease for allotments £384. To summarise, increases above total £139,050 less decreases above £31,2023 = net increased income £107,847 per the variance.

Box 4 variation explanation

Local Government Services pay agreement 2023 resulted in £1925 pay increase for all ees (pro rata p/ time). Specifically, grounds team did more overtime cy to cover sick leave and for summer fayre: grds costs py £57,610, cy £68,276, increase £10,666 also includes the pay increase. No staff changes on admin team. Increase costs of £5,774 on the year (py £80,180, cy £85,954) represents pay increase. Caretaker costs increased by £17,984 (py £40,398, cy £58,382) reflecting full year employment for a caretaker who comm Feb 23; additional caretaker taken on Sep 23; overtime to cover long term sick leave and pay increase. Cafe staff costs increased by £16,379 (py £8,406, cy £24,785) reflecting increase in opening days; full year trading and pay increase. PAYE deductions increased by £8,608, EER NI by £4,910 due to the increased earnings, staff changes as did pension scheme contributions which increased by £8,463.

Box 6 variation explanation

Box 6 covers various cost centres. These are detailed on the workings sheet with py & cv comparative figures. The following explanations should be read in conjuction with the working sheet. Decrease in Community Centre costs £355,198 represented by redevelopment; warm room & inspections decreases less increases totalling £122,400. Redevelopment mostly complete py. Warm room set up costs py only. Inspection costs reduced following change of contractor for cy. Increases include cost of new WC project cy; utilities bills/business rates (cy open all year, py part year); new fire doors £7,875 cy; new/replacement equipment for glassware, stand for free fruit & veg scheme, fridge freezer for community fridge, all new cy, with additional crockery; increases in prop maint, sanitary servs, cleaning mats, consumables all due to centre open full year (py part year) & other misc increases. Staff training increased to meet training requirements. Office expenditure increase £11,470: local elections cy; prop maint for fire regs & r/water harvester (py nil); winter warmer exps cy 1st yr; new tablet= equipment; advert comm centre (cy 1st yr); other inflationery & misc increases per workings sheet less decreases per workings sheet :phone & broadband - cheaper deal with Vodafone; photocopier cheaper deal with Canon & chairman no special events cy. Neighbourhood plan £7475 revisited cy. Bank charges £572 for online and card receipts increased through more hirers & cafe opening hrs extending. No room hire for public exhibition re planning cy. Media & Comms increase £1928; cctv remedial works needed cy, website updated cy whereas noticeboard replacement programme ceased py. Stores increase £284 per workings sheet. Events increase £2311 as summer fayre bigger than py and new council run activities cy i.e, Friday Friends group & disco. Grounds saw a decrease £19901 as locking parks was taken in house cy; cheaper contractor for verge cutting; completion of fence repairs programme py; composting reducing skip hire and reduction in materials as bulk purchased py. Offset against this was increases in new seating Cotts Park & other increases - see working sheet. Machinery & Vehicles saw increase £23,598: £25135 purchase Wessex mower less decrease for servicing (cy part of lease agreement) and other smaller items. Trees saw decrease £5935: survey work completed py. Play areas increased by £20810: payment playground equipment, new table tennis table & mulch repairs. Hard Courts decreased by £6978; py smartgagte tennis court installed, less other increases see workings sheet. Bowling Green increased by £828: more topsoil & materials req cy. Parish partnership increased by £1590 - see box 3 for 50% received as income. Cafe costs increased by £6269: purchases, consumables & cleaning mats increased as open more days less capital costs py only - see workings sheet.

Smaller authority name: Hellesdon Parish Council;

NOTICE OF PUBLIC RIGHTS AND PUBLICATION OF UNAUDITED ANNUAL GOVERNANCE & ACCOUNTABILITY RETURN

ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

Local Audit and Accountability Act 2014 Sections 26 and 27 The Accounts and Audit Regulations 2015 (SI 2015/234)

NOTICE	NOTES
1. Date of announcement 12 June 2024 (a)	(a) Insert date of placing of the notice which must be not less than 1 day before
2. Each year the smaller authority's Annual Governance and Accountability Return (AGAR) needs to be reviewed by an external auditor appointed by Smaller Authorities' Audit Appointments Ltd. The unaudited AGAR has been published with this notice. As it has yet to be reviewed by the appointed auditor, it is subject to change as a result of that review.	the date in (c) below
Any person interested has the right to inspect and make copies of the accounting records for the financial year to which the audit relates and all books, deeds, contracts, bills, vouchers, receipts and other documents relating to those records must be made available for inspection by any person interested. For the year ended 31 March 2024, these documents will be available on reasonable notice by application to:	
(b) Faye Lebon, Clerk, Diamond Jubilee Lodge, Wood View Road, Hellesdon, Norwich, 01603 301751, clerk@hellesdon-pc.gov.uk	(b) Insert name, position and address/telephone number/ ema address, as appropriate, of the Clerk of other person to which any person may apply to inspect the accounts
commencing on (c) Thursday 13 June 2024	(c) Insert date, which must be at least of day after the date of announcement in (a above and at least 30 working days before the date appointed in (d) below
and ending on (d) Wednesday 24 July 2024	(d) The inspection period between (c
3. Local government electors and their representatives also have:	and (d) must be 30 working days inclusive and must include the first 10 working days of July.
 The opportunity to question the appointed auditor about the accounting records; and 	working days of July.
 The right to make an objection which concerns a matter in respect of which the appointed auditor could either make a public interest report or apply to the court for a declaration that an item of account is unlawful. Written notice of an objection must first be given to the auditor and a copy sent to the smaller authority. 	
The appointed auditor can be contacted at the address in paragraph 4 below for this purpose between the above dates only.	
I. The smaller authority's AGAR is subject to review by the appointed auditor under the provisions of the Local Audit and Accountability Act 2014, the Accounts and Audit Regulations 2015 and the NAO's Code of Audit Practice 2015. The appointed auditor is:	
PKF Littlejohn LLP (Ref: SBA Team) 15 Westferry Circus	
Canary Wharf London E14 4HD	
(sba@pkf-l.com)	(e) Insert name and position of persor
. This announcement is made by (e) Faye Lebon, clerk	placing the notice – this person must be the responsible financial officer for the smaller authority

LOCAL AUTHORITY ACCOUNTS: A SUMMARY OF YOUR RIGHTS

Please note that this summary applies to all relevant smaller authorities, including local councils, internal drainage boards and 'other' smaller authorities.

The basic position

The <u>Local Audit and Accountability Act 2014</u> (the Act) governs the work of auditors appointed to smaller authorities. This summary explains the provisions contained in Sections 26 and 27 of the Act. The Act and the <u>Accounts and Audit Regulations 2015</u> also cover the duties, responsibilities and rights of smaller authorities, other organisations and the public concerning the accounts being audited.

As a local elector, or an interested person, you have certain legal rights in respect of the accounting records of smaller authorities. As an interested person you can inspect accounting records and related documents. If you are a local government elector for the area to which the accounts relate you can also ask questions about the accounts and object to them. You do not have to pay directly for exercising your rights. However, any resulting costs incurred by the smaller authority form part of its running costs. Therefore, indirectly, local residents pay for the cost of you exercising your rights through their council tax.

The right to inspect the accounting records

Any interested person can inspect the accounting records, which includes but is not limited to local electors. You can inspect the accounting records for the financial year to which the audit relates and all books, deeds, contracts, bills, vouchers, receipts and other documents relating to those records. You can copy all, or part, of these records or documents. Your inspection must be about the accounts, or relate to an item in the accounts. You cannot, for example, inspect or copy documents unrelated to the accounts, or that include personal information (Section 26 (6) – (10) of the Act explains what is meant by personal information). You cannot inspect information which is protected by commercial confidentiality. This is information which would prejudice commercial confidentiality if it was released to the public and there is not, set against this, a very strong reason in the public interest why it should nevertheless be disclosed.

When smaller authorities have finished preparing accounts for the financial year and approved them, they must publish them (including on a website). There must be a 30 working day period, called the 'period for the exercise of public rights', during which you can exercise your statutory right to inspect the accounting records. Smaller authorities must tell the public, including advertising this on their website, that the accounting records and related documents are available to inspect. By arrangement you will then have 30 working days to inspect and make copies of the accounting records. You may have to pay a copying charge. The 30 working day period must include a common period of inspection during which all smaller authorities' accounting records are available to inspect. This will be 1-12 July 2024 for 2023/24 accounts. The advertisement must set out the dates of the period for the exercise of public rights, how you can communicate to the smaller authority that you wish to inspect the accounting records and related documents, the name and address of the auditor, and the relevant legislation that governs the inspection of accounts and objections.

The right to ask the auditor questions about the accounting records

You should first ask your smaller authority about the accounting records, since they hold all the details. If you are a local elector, your right to ask questions of the external auditor is enshrined in law. However, while the auditor will answer your questions where possible, they are not always obliged to do so. For example, the question might be better answered by another organisation, require investigation beyond the auditor's remit, or involve disproportionate cost (which is borne by the local taxpayer). Give your smaller authority the opportunity first to explain anything in the accounting records that you are unsure about. If you are not satisfied with their explanation, you can question the external auditor about the accounting records.

The law limits the time available for you formally to ask questions. This must be done in the period for the exercise of public rights, so let the external auditor know your concern as soon as possible. The

advertisement or notice that tells you the accounting records are available to inspect will also give the period for the exercise of public rights during which you may ask the auditor questions, which here means formally asking questions under the Act. You can ask someone to represent you when asking the external auditor questions.

Before you ask the external auditor any questions, inspect the accounting records fully, so you know what they contain. Please remember that you cannot formally ask questions, under the Act, after the end of the period for the exercise of public rights. You may ask your smaller authority other questions about their accounts for any year, at any time. But these are not questions under the Act.

You can ask the external auditor questions about an item in the accounting records for the financial year being audited. However, your right to ask the external auditor questions is limited. The external auditor can only answer 'what' questions, not 'why' questions. The external auditor cannot answer questions about policies, finances, procedures or anything else unless it is directly relevant to an item in the accounting records. Remember that your questions must always be about facts, not opinions. To avoid misunderstanding, we recommend that you always put your questions in writing.

The right to make objections at audit

You have inspected the accounting records and asked your questions of the smaller authority. Now you may wish to object to the accounts on the basis that an item in them is in your view unlawful or there are matters of wider concern arising from the smaller authority's finances. A local government elector can ask the external auditor to apply to the High Court for a declaration that an item of account is unlawful, or to issue a report on matters which are in the public interest. You must tell the external auditor which specific item in the accounts you object to and why you think the item is unlawful, or why you think that a public interest report should be made about it. You must provide the external auditor with the evidence you have to support your objection. Disagreeing with income or spending does not make it unlawful. To object to the accounts you must write to the external auditor stating you want to make an objection, including the information and evidence below and you must send a copy to the smaller authority. The notice must include:

- confirmation that you are an elector in the smaller authority's area;
- why you are objecting to the accounts and the facts on which you rely;
- · details of any item in the accounts that you think is unlawful; and
- details of any matter about which you think the external auditor should make a public interest report.

Other than it must be in writing, there is no set format for objecting. You can only ask the external auditor to act within the powers available under the <u>Local Audit and Accountability Act 2014</u>.

A final word

You may not use this 'right to object' to make a personal complaint or claim against your smaller authority. You should take such complaints to your local Citizens' Advice Bureau, local Law Centre or to your solicitor. Smaller authorities, and so local taxpayers, meet the costs of dealing with questions and objections. In deciding whether to take your objection forward, one of a series of factors the auditor must take into account is the cost that will be involved, they will only continue with the objection if it is in the public interest to do so. They may also decide not to consider an objection if they think that it is frivolous or vexatious, or if it repeats an objection already considered. If you appeal to the courts against an auditor's decision not to apply to the courts for a declaration that an item of account is unlawful, you will have to pay for the action yourself.

For more detailed guidance on public rights and the special powers of auditors, copies of the publication <u>Local authority accounts: A guide to your rights</u> are available from the NAO website.

If you wish to contact your authority's appointed external auditor please write to the address in paragraph 4 of the Notice of Public Rights and Publication of Unaudited Annual Governance & Accountability Return.